

Ryan Spring

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Education

University of Illinois at Urbana-Champaign

Graduation May

2016

GPA 3.63/4.00

Sciences

Community Health

Concentration in Health Planning & Administration/Health Education & Promotion

College of Applied Health

Bachelor of Science in

Work Experience

OSF Healthcare

Peoria, IL

Service Support Specialist Information Technology/Event Manager

February 2022 –

Present

- Work closely with different Epic departments to solve problems within the software
- Prioritize and triage calls to appropriate IT departments
- Participate in IT meetings to gather important information when outages occur
- Manage IT outages by sending out communications to the whole company when IT systems break

OSF Healthcare

Peoria, IL

HIMS Coordinator/Abstractor

December 2017 – February 2022

- Converted patients' Medical History and Immunizations into Epic
- Managed multiple projects by transferring data from various EHR systems into Epic
- Knowledgeable in 3 different EHR systems (Intergy, Centricity, Allscripts)
- Scanned important documents into patient charts using Media Manager in Epic

OSF Healthcare

Peoria, IL

Process and Distribution Specialist

February 2017 - December 2017

- Ensured mail was properly allocated and distributed to appropriate departments
- Allocated checks for online payment posting
- Researched patient information using Epic to ensure accurate payments
- Balanced revenue daily to ensure it was accurate

Presence Health

Champaign, IL

Infection Control Services/Quality Management Intern

January 2016 - April 2016

- Reviewed patients' charts using an EMR system (MEDITECH)
- Calculated and entered data on an excel spreadsheet for urine and blood infections
- Audited and manipulated health and safety data for hand hygiene forms using a software system (MidasPlus)
- Made environmental rounds to inspect patients rooms and supplies
- Attended meetings on improving care for patients

Advocate Hospital

Eureka,

IL

Medical Coding/Administrative Volunteer

July 2014 - July 2015

- Coded different medical conditions and diseases using the ICD-9 code book
- Sorted and organized medical documents for the administrative staff



Skills

Proficient with Microsoft Office Suite, including Word, Excel, and PowerPoint. Proficient in medical terminology.
Proficient in Epic